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ABSTRACT

This book offers a set of stories in which corporate executives demonstrate the folly and futility of their own business practices. In the stories, 12 executives are trying to escape from a hell of their own making. The tales provide insights into the management woes with which people at all levels deal on a daily basis. Topics include: the original control freak, a brief history of decision making, how compromise chokes innovation, teamwork "in extremis," bureaucracy as king, shame as a management skill, the change master from hell, how consulting got started, visions of a leader, the danger of success, how quality challenges a cheat, and the limits of management. (LMI)

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